

## Admission & discharge procedures for panel of hospitals in Malaysia

### Insured Admission

- ◆ Membership Card
- ◆ Original NRIC
- ◆ Referral Letter (if any)

**Important Note:** Deposit from Insured may be required due to:

- ◆ Hospital administration rules
- ◆ Use of non-medically necessary items
- ◆ Co-payment and/or deductible amount, if any



### Hospital

- ◆ To complete Medical Report Form
- ◆ Contact & alert MediExpress



### MediExpress

- ◆ Verify membership
- ◆ Check treatment procedures against policy terms and conditions

**Note:** For confirmation of preliminary cover and hassle-free admission, please fax treating Physician's Medical Report and Referral Letter to MediExpress between 3 to 7 days prior to admission date and/or follow up with phone call.

#### ▶ Not covered

- ◆ In form Insured
- ◆ Issue Repudiation Letter
- ◆ Liaise with Insured & hospital



Insured can elect to continue treatment and make payment to hospital OR Insured can elect to seek treatment at other hospital

#### ▶ Covered

- ◆ Provide Admission guarantee up to RM2,500
- ◆ Issue superceding guarantee (if required)
- ◆ Monitor and review Insured's condition
- ◆ Hospital to provide investigation report (if necessary); MRI, X-ray, Laboratory Test

#### Upon discharge

- ◆ Hospital fax final bill for assessment
- ◆ Itemise bill (when necessary)/MMA Doctor and Anaesthetist Fee Details (for surgical cases)
- ◆ Issue final guarantee/Excess Letter (if required)
- ◆ Hospital to collect excess from Insured

#### ▶ Diagnosis Not Final

- ◆ Insured pays hospital and seek reimbursement

## Panel of hospitals

### KUALA LUMPUR

1	CHINESE MATERNITY HOSPITAL	03-2078 2055
2	DAMAI SERVICE HOSPITAL	03-4043 4900
3	GLENEAGLES INTAN MEDICAL CENTRE	03-4257 1300
4	PANTAI HOSPITAL AMPANG	03-4289 2828
5	PUSAT PAKAR AL-ISLAM	03-2693 1007
6	PUSAT PAKAR TAWAKAL	03-4023 3599
7	HOSPITAL PUSRAWI (Jalan Tun Razak)	03-2687 5000
8	SENTOSA MEDICAL CENTRE (Jalan Ipoh)	03-4043 7166
9	SENTUL MEDICAL CENTRE	03-4041 6972
10	TUNG SHIN HOSPITAL	03-2072 1655
11	UM SPECIALIST CENTRE	03-7949 4738
12	PANTAI HOSPITAL CHERAS	03-9132 2022
13	PUSAT PAKAR UKM (pre-approval required)	03-9145 5555
14	INSTITUT JANTUNG NEGARA (IJN) (pre-approval required)	03-2617 8200
15	PANTAI HOSPITAL KUALA LUMPUR	03-2296 0888
16	TAMAN DESA MEDICAL CENTRE	03-7982 6500
17	PRINCE COURT MEDICAL CENTRE	03-2160 0000

### SELANGOR

18	ASSUNTA HOSPITAL	03-7680 7000
19	DARUL EHSAN MEDICAL CENTRE	03-5515 1888
20	KAJANG MEDICAL CENTRE	03-8737 8957
21	KAJANG PLAZA MEDICAL CENTRE	03-8739 7077
22	KELANA JAYA MEDICAL CENTRE	03-7805 2111
23	SENTOSA SPECIALIST HOSPITAL	03-5161 9280
24	SIME DARBY SPECIALIST CENTRE MEGAH (PJ)	03-7803 1212
25	PANTAI HOSPITAL KLANG	03-3374 2020
26	SRI KOTA MEDICAL CENTRE	03-3373 3636
27	SIME DARBY MEDICAL CENTRE SUBANG JAYA	03-5639 1212
28	SUNWAY MEDICAL CENTRE	03-7491 9191
29	KPJ KAJANG SPECIALIST HOSPITAL	03-8769 2999
30	COLUMBIA ASIA MEDICAL CENTRE, PUCHONG	03-8064 8688
31	ALPHA SPECIALIST CENTRE	03-6141 8533
32	THE TUN HUSSEIN ONN NATIONAL EYE HOSPITAL	03-7956 1511
33	ARUNAMARI SPECIALIST MEDICAL CENTRE	03-3324 3288
34	KPJ DAMANSARA SPECIALIST HOSPITAL	03-7722 2692
35	COLUMBIA ASIA HOSPITAL, BUKIT RIMAU	03-5125 9999
36	TROPICANA MEDICAL CENTRE, KOTA DAMANSARA	03-6287 1111
37	BEACON INTERNATIONAL SPECIALIST CENTRE	03-7620 7979

**KEDAH**

38	KEDAH MEDICAL CENTRE	04-730 8878
39	METRO SPECIALIST CENTRE	04-423 8888
40	PUTRA MEDICAL CENTRE	04-734 2888
41	PANTAI HOSPITAL SUNGAI PETANI	04-442 8888

**PENANG**

42	BAGAN SPECIALIST CENTRE	04-332 2800
43	GLENEAGLES MEDICAL CENTRE	04-227 6111
44	ISLAND HOSPITAL	04-228 8222
45	LAM WAH EE HOSPITAL	04-657 1888
46	PENANG ADVENTIST HOSPITAL	04-222 7200
47	TANJUNG MEDICAL CENTRE	04-226 2323
48	PANTAI HOSPITAL PENANG	04-643 3888
49	KPJ PENANG SPECIALIST HOSPITAL	04-548 6688

**MELAKA**

50	PANTAI HOSPITAL AYER KEROH	06-231 9999
51	PUTRA SPECIALIST HOSPITAL	06-283 5888
52	MAHKOTA MEDICAL CENTRE	06-281 3333

**PERAK**

53	KPJ IPOH SPECIALIST CENTRE	05-240 8777
54	PANTAI HOSPITAL IPOH	05-548 4333
55	KINTA MEDICAL CENTRE	05-254 2125
56	PERAK COMMUNITY SPECIALIST HOSPITAL	05-254 8918
57	TAIPING MEDICAL CENTRE	05-807 1049
58	FATIMAH HOSPITAL	05-545 5777
59	SRI MANJUNG SPECIALIST CENTRE	05-691 8153
60	COLUMBIA ASIA MEDICAL CENTRE (Taiping)	05-820 8888

**NEGERI SEMBILAN**

61	COLUMBIA ASIA MEDICAL CENTRE (Seremban)	06-601 1988
62	SEREMBAN SPECIALIST HOSPITAL	06-767 7800
63	NCI CANCER HOSPITAL	06-850 0999
64	SENAWANG SPECIALIST HOSPITAL	06-675 1188
65	N.S CHINESE MATERNITY HOSPITAL & MEDICAL CENTRE	06-762 2104
66	MAWAR RENAL MEDICAL CENTRE	06-764 7048

**JOHOR**

67	HOPITAL PENAWAR	07-252 1800
68	KPJ JOHOR SPECIALIST HOSPITAL	07-225 3000
69	MEDICAL SPECIALIST CENTRE	07-224 3888
70	KPJ KLUANG SPECIALIST HOSPITAL	07-771 8999
71	PUTERI SPECIALIST HOSPITAL	07-223 3377
72	PUTRA SPECIALIST HOSPITAL	07-413 3333
73	KEMPAS MEDICAL CENTRE	07-236 8999
74	PANTAI HOSPITAL BATU PAHAT	07-433 8811
75	REGENCY SPECIALIST HOSPITAL	07-381 7700

**KELANTAN**

76	KOTA BHARU MEDICAL CENTRE	09-743 3399
77	PUSAT PAKAR PERDANA	09-745 8000

**PAHANG**

78	KUANTAN MEDICAL HOSPITAL	09-514 2828
79	KUANTAN SPECIALIST HOSPITAL	09-567 8588

**TERENGGANU**

80	KUALA TERENGGANU SPECIALIST HOSPITAL	09-624 5353
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**SABAH**

81	KOTA KINABALU SPECIALIST CENTRE (Previously known as Damai Specialist Centre)	088-222 922
82	SABAH MEDICAL CENTRE	088-211 333
83	RAFFLESIA MEDICAL CENTRE	088-272 620
84	KLINIK PAKAR SURGERI ISAAC THOMAS (Daycare only)	089-777 323

**SARAWAK**

85	COLUMBIA ASIA MEDICAL CENTRE, MIRI	085-437 755
86	NORMAH MEDICAL CENTRE	082-440 055
87	REJANG MEDICAL CENTRE	084-314 833
88	TIMBERLAND MEDICAL CENTRE	082-234 466
89	SIBU SPECIALISTS CENTRE	084-218 800
90	KUCHING SPECIALIST HOSPITAL	082-365 777
91	MIRI CITY MEDICAL CENTRE	085-426 622
92	COLUMBIA ASIA HOSPITAL BINTULU	086-251 888

The Panel of participating hospitals may change subject to the agreement between MediExpress and the hospitals concerned.

Please contact MediExpress (Tel no: 03-7803 2003 or 1 300 80 0020) to facilitate Hassle-Free admission to hospitals.